

West Slope CASA
Clients Who Owe Balances and Present for More Services

Policy

Outstanding balances must be paid in full prior to readmission to a West Slope CASA residential treatment program.

Procedures

The program considering readmission of a previous West Slope CASA client will obtain a release from the client to discuss previous account balances information with the last clinic the client attended.

Exceptions to the policy above will be considered when:

1. Clients belong to one of the first four priority populations
2. Clients are paying as agreed on outstanding balances
3. Program determines readmission to be clinically appropriate

Exceptions will be approved by Program Directors. If Program Directors have questions about the decision, or do not agree with the decision of another Program Director, the MSO Clinical Director will be consulted, and the final decision will include MSO input.